

GUIDE TO ACADEMIC RECOVERY



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Guide to Academic Recovery

INTRODUCTION

We have written this “Guide to Academic Recovery” to assist undergraduates in the College of Natural and Agricultural Sciences (CNAS) who are in academic difficulty. It is directed to CNAS students who are on —Academic Probation or “Subject to Dismissal.” This manual is not designed to replace consultation with a faculty mentor or the professional academic advisors in the CNAS Undergraduate Academic Advising Center. It gives information about Academic Probation status, sources of advice and counsel, CNAS policies and procedures as applied to students in academic difficulty, and options for students who are dismissed from the University.

I firmly believe that all students who are admitted to the University of California have the intellectual ability to successfully complete a degree program here. I know that there may be times when external, extenuating circumstances may interfere with a student’s pursuit of a degree. Conversely, some students do not have the motivation to live up to their intellectual ability and to be successful. These students may simply not be ready to succeed at the University.

Whatever a student’s circumstance, many that are in academic difficulty can and do overcome this difficulty. These students ultimately complete their degrees. However, in doing so, these students apply discipline, hard work, careful planning, and good advice to the task. Help is available for them in the CNAS Undergraduate Academic Advising Center, in the Academic Resource Center, and at the Counseling Center. After reading this booklet and applying the information to their own situation, these students seek advice and assistance in my office and elsewhere and maintain the academic discipline and effort required for a return to “Good Standing.” To all such students who engage in these endeavors, I wish success.

Michael A. McKibben
Associate Dean of Undergraduate Advising
College of Natural and Agricultural Sciences

SCHOLARSHIP RULES

MINIMUM SCHOLARSHIP REQUIREMENTS

ACADEMIC STANDING

To remain in "Good Standing" academically, a student must maintain a grade point average (GPA) of at least 2.00 ("C" average) in all work taken at the University of California and make progress toward the bachelor's degree in the major they have declared at a satisfactory rate. The University uses a four-point scale to calculate the GPA. Note that even if a student has met all course requirements for a degree, they will not be allowed to graduate with a cumulative or upper division major GPA below 2.0.

ACADEMIC PROBATION

Students will be placed on "Academic Probation" if, at the end of any quarter, their GPA for the term is less than 2.0 but greater than or equal to 1.5. Students who were placed on Academic Probation in the previous quarter will remain on Academic Probation for one additional quarter if their cumulative GPA, computed on the total of all courses undertaken at the University of California, remains less than 2.0 ("C" average). This will be true even if the quarterly GPA is above 2.0. However, if the quarterly GPA is below 1.5 the student will be on "Subject to Dismissal". (See below.)

SUBJECT TO DISMISSAL

Students will be "Subject to Dismissal" if:

- a) their grade point average is less than 1.5 for any one quarter, or
- b) after two consecutive quarters on "Academic Probation" or
- c) a single quarter on subject to dismissal, their cumulative GPA, computed on all courses taken at the University, is less than 2.0 ("C" average).

ACADEMIC GUIDELINES FOR STUDENTS ON ACADEMIC PROBATION OR SUBJECT TO DISMISSAL

The following important information is designed to help you make informed decisions about your academic program so that you can return to "Good Standing." Read this entire booklet and talk to your advisor in the CNAS Undergraduate Academic Advising Center if you have questions.

GRADES

UCR uses both the GPA and a system called Grade Point Variance to monitor a student's academic status. Your Grade Point Variance is a cumulative indicator of your status. It indicates whether your overall GPA is above a "C" average, (a positive Variance), below a "C" average (a negative Variance or "Variance Deficit"), or exactly a "C" average (in which case your Variance is exactly 0.0). We calculate the Grade Point Variance by adding numerical values for each letter grade you have received in all UCR academic course work, according to the following scale. Note that the Variance is calculated by subtracting 2.0 ("C") from the numerical grade point earned for the course and multiplying the result by the number of units in the course.

	Grade Point	Variance (four unit course)
A/A+	4.0	+8.0
A-	3.7	+6.8
B+	3.3	+5.2
B	3.0	+4.0
B-	2.7	+2.8
C+	2.3	+1.2
C	2.0	+0.0
C-	1.7	- 1.2
D+	1.3	- 2.8
D	1.0	- 4.0
D-	0.7	- 5.2
F	0.0	- 8.0

EXAMPLE OF A VARIANCE DEFICIT

If your quarterly grades are:

MATH 009A F
ENGL 001A C+
CHEM 001A D-

Quarter GPA =1.00

Your variance will be calculated like this:

$$(0.0-2.0)(4.0) = - 8.0$$

$$(2.3- 2.0)(4.0) = +1.2$$

$$(0.7- 2.0)(4.0) = - 5.2$$

-12.0 Variance Deficit

(To remove this “Variance Deficit” you would need to earn any combination of grades with a Variance totaling = +12.0.) Students may be dismissed at any time they are on “Subject To Dismissal” or are otherwise not making satisfactory progress towards their degree objective. Students with a Variance of –10.0 or lower are likely to receive a letter of dismissal from the Associate Dean. Please see page 9 for further information regarding grade point average and variance point calculations.

SPECIAL NOTES REGARDING UC SUMMER SESSION

Grades from summer session at any UC campus will be included in your GPA and hence will affect your Variance. However, you cannot clear Academic Probation or Subject to Dismissal status with summer session grades since academic status is only reassigned at the end of fall, winter, and spring terms.

REPEATS

Refer to the current UCR General Catalog regarding rules for repeating courses. Students may repeat once, for credit, courses in which they earned a D or F grade. For the first 16 units repeated, the new grade replaces the old grade in the GPA. Repetition of courses under this circumstance will result in a Grade Point Variance change given by the Variance of the new grade minus the Variance of the old grade. For example, if you repeat a four-unit course in which you originally earned an “F” and received a “B-” upon repetition, the effect on your grade point variance will be +10.8, as given by $2.8[\text{Variance for a B-}] - (8.0)[\text{Variance for an F}]$. Thus for the first 16 units of repeats utilized, the positive effect on a student’s GPA Variance may be much greater than it would be for an identically graded course taken for the first time. Consult your academic advisor in the CNAS Undergraduate Academic Advising Center regarding how best to utilize your repeat options.

ENROLLMENT LIMITS

Students on Academic Probation or Subject to Dismissal are not permitted to take more than 15 units each quarter until they are back in Good Standing, without special approval of the Associate Dean of Undergraduate Advising. Students on Academic Probation or Subject to Dismissal who obtain Associate Dean’s approval to enroll in more than 15 units will **never** be permitted to drop courses after the posted deadline for that quarter.

In order to be considered a full-time student, you must be enrolled in 12 units. Some programs such as financial aid, university housing, intercollegiate athletics, and some insurance plans may require that you be a full-time student. Consult your academic advisor regarding program planning for your major.

SATISFACTORY/NO CREDIT (S/NC) GRADING OPTION

Students who are on Academic Probation or Subject to Dismissal must take all courses for a letter grade and may not enroll in courses that are only graded satisfactory/no credit (S/NC). Internship course enrollment is not allowed under these circumstances either.

PREREQUISITES

You are responsible for checking the current UCR General Catalog for course prerequisites. Prerequisites are **not always** listed in the quarterly Schedule of Classes. Do not enroll in a course for which you lack the prerequisites. If you are a freshman, you should not enroll in upper-division courses (any course numbered 100 or more). If you are in a sequential course in the sciences or mathematics, you should pass the preceding course in the sequence with a grade of “C-” or better before attempting the next course in the sequence.

WITHDRAWAL

If you expect to earn a D or F in two or more courses in any term, you should consider withdrawing from the entire quarter. Notify your academic advisor and complete an application for withdrawal at the CNAS Undergraduate Academic Advising Center with one of the CNAS College advisors in the east wing. Readmission in future quarters is not

automatic in such cases. You will need to speak with a College Advisor to discuss your options for readmission. The deadline to withdrawal from the entire term is 4:00pm on Friday of the 10th week (last day of instruction), before final examinations.

DISCONTINUANCE IN A MAJOR

CNAS students who are not making adequate progress towards meeting degree requirements in their declared major may be discontinued from that major. Each declared major in the College has specific criteria for discontinuance from that major. Interested students may obtain these criteria from an advisor in their major department and many are posted on our web site at cnasstudent.ucr.edu. If you have been discontinued from your major, the CNAS Undergraduate Academic Advising Center will **automatically** file a Change of Major Petition for you to become an Undeclared (NAUN) student in the College. Discontinued students on Academic Probation or Subject to Dismissal must become an undeclared student since only students in Good Standing are permitted to declare a new major. If you are discontinued from your major and your GPA is above a 2.0, you may be able to declare a new major. Declared major changes must meet posted criteria and be approved by the major advisor for that department. Students with 90 or more earned units who are discontinued from a major are given one (1) and only one (1) academic quarter to be an undeclared student and must declare a new major in CNAS or another college before they will be allowed to register for the next academic quarter.

THE ACADEMIC CONTRACT

Students who are experiencing academic difficulties, especially those on Subject to Dismissal, are often placed on an Academic Contract. Students who need to sign an academic contract in person will be notified via their UCR R'Mail from their academic advisor. The student's advisor will draw up such a contract in consultation with the student, for the next academic quarter. Such contracts should be completed after the student has registered for classes but no later than the end of the second week of the quarter in which they are on Academic Probation or Subject to Dismissal. Other students may be held to an electronic contract which will be sent via UCR R'Mail. Either way these contracts specify the minimum grade performance that is expected in the next academic term. Failure to complete the specified minimum grade performance means that you have failed the contract and may be dismissed. Other requirements may also be specified.

There are two types of academic contracts—major contracts, and college Associate Dean contracts. Both contracts are designed to encourage your return to good standing and ultimately graduate from the university. These contracts may be written for more than one quarter until you return to good standing. These two types of contracts are discussed below:

MAJOR CONTRACTS

Your major academic advisor will inform you if you need to sign a major contract. Generally, this contract will specify the minimum requirements you must meet including grades that you must receive to avoid discontinuance from your major. A serious failure to meet the departmental contract may also result in dismissal from the university.

COLLEGE ASSOCIATE DEAN CONTRACTS

The CNAS Associate Dean for Undergraduate Advising will inform you if you need to be placed on an Associate Dean's contract via UCR R'Mail. Students who are undeclared, have been discontinued from their major, or are in a declared major may be required to sign such a contract in person. Other students will be held to the terms of an electronic contract which will be delivered to the student via UCR R'Mail. These contracts specify the grades you must receive. Failure to meet the terms of this contract will likely result in dismissal from the university, regardless of the student's Grade Point Variance.

CNAS CRITERIA FOR ACADEMIC DISMISSAL

Students who are placed on Subject to Dismissal are in danger of being dismissed from UCR. However, occasionally a student must be on Subject to Dismissal for two or more quarters before receiving a letter of dismissal. Students who are dismissed will be notified via UCR R'Mail from the cnasstudent@ucr.edu account. In rare instances, a student who is not making adequate progress towards a degree may be dismissed even though not on STD status. Furthermore, current CNAS policy dictates that Academic Dismissal may occur when a student's Grade Point Variance falls below -10.0. For those students who are reviewed for dismissal other factors like repeat units available for grade replacement credit, likelihood and progress in completing a UCR degree, and total units completed may be considered in the dismissal decision. In the event of an academic dismissal, CNAS students have the right to submit a Dismissal Review request if they have extenuating circumstances with supporting documentation. If the review is denied, the student then has the right to meet with in person the Associate Dean of Undergraduate Advising to discuss the reasons for the denial.

READMISSION OF CNAS STUDENTS WHO HAVE BEEN DISMISSED

Many different problems may have contributed to a student's academic difficulties at UCR, including inadequate academic preparation, ill-conceived choice of major or courses, time conflicts due to employment, severe illness or emotional distractions or other personal problems, and financial pressures. It is critical that you examine the issues involved in your own performance and that you make realistic choices regarding the continuation of your education here or at another institution. The College supports your desire to complete your education here at UCR. If you have been dismissed from the University for academic reasons, you must demonstrate above average grades in a rigorous academic curriculum in the sciences and mathematics typically through UCR Extension before seeking readmission. In only rare occasions may you do this at a community college.

READMISSION TO UCR IS NOT GUARANTEED

The choices you make in constructing your course program and the level of academic proficiency that you achieve at UCR Extension will determine whether or not the College will approve your application for readmission. The following information should serve to guide you in organizing a program that will meet your scholarship needs as well as the readmission requirements of the College. Once you are ready to readmit, the Associate Dean of Undergraduate Advising will review your Readmission Application and accompanying grades.

WHICH SCHOOL SHOULD I ATTEND?

Only coursework taken and grades earned through enrollment at UC Summer Session or UCR Extension will work to repair a student's GPA or variance deficit. Therefore, students who need to repair those deficits to gain eligibility to readmit to UCR should only take classes through UCR Extension or any UC Summer Session. Although students may meet UCR degree requirements by taking classes at a Community College only the units transfer back to UCR, not the actual grades earned. Please see the CNAS Undergraduate Academic Advising Center for assistance in enrolling in UCR Extension courses.

DO I NEED TO REAPPLY FOR READMISSION?

Students who are not enrolled in a regular session for one quarter need to apply formally for readmission. This also applies to all students who have been officially dismissed from the University or students who have withdrawn from the previous quarter. Readmit applications are available at the CNAS Undergraduate Academic Advising Center in 1223 Pierce Hall, (951) 827-7294. Once your readmission application has been reviewed, you will be notified by email of approval or denial of your application. If your readmission application is approved, you will need to pick up the application from the Academic Advising Center and then pay a non-refundable processing fee at the UCR Cashier's Office. Your paid Readmission Application then must be taken to the Highlander One Stop Shop for final processing by the Registrars Office. Once the Registrar's Office has received your readmission approval and the fee has been paid, a registration packet will be generated and emailed to you at your UCR R'Mail address.

Although it is crucial to file your readmission application on time, no action will be taken on your readmit application until the Associate Dean of Undergraduate Advising has reviewed your final grades showing the courses taken elsewhere or through UCR Extension or Summer Session. When you have completed a year of work, as described above, submit the readmission application to the Associate Dean along with transcripts showing your completed course work.

If you are readmitted to UCR, arrange to have an official transcript sent to Undergraduate Admissions as soon as possible.

READMISSION CRITERIA

1. Three quarters in UCR Extension-concurrent enrollment, 8 units per quarter, and one UC Summer Session;
2. Two UC Summer Sessions;
3. A combination of the above that equals one year of work, which equals 8 academic courses.

COURSEWORK

Remember that you are trying to demonstrate to the College that if you are readmitted, you can succeed in the CNAS academic environment at UCR. Choose classes that will prepare you for your intended major, meet change of major criteria, or major requirements. If you are considering entering a major with specialized requirements, discuss your plans with your advisor.

It is strongly suggested that obtain your complete grade report from R'Web so that when you sign up for courses so you do not duplicate work. Keep in mind that if you take transferable courses at a non-UC school, your subject credits and units will be counted toward your UCR degree. However, the grades will not be calculated into your GPA. Thus, do not repeat **ANY** class you have already taken at UCR at a non-UC school. Such repeats will not provide you with grade replacement and will preclude your repeating these courses later if and when you readmit as a regular student at

UCR. Confirm transferable courses with a College advisor in the CNAS Undergraduate Academic Advising Center or through the web site www.assist.org. You may, however, take repeatable courses through concurrent enrollment at UCR Extension or UCR Summer Session. Upon readmittance to UCR, your grades will then be calculated into your existing UCR GPA.

TAKING COURSES AT OTHER INSTITUTIONS

The following section provides information on each academic option, including GPA and unit requirements. You may take a slightly reduced load if you work over 20 hours per week.

FOR STUDENTS WHO HAVE A 2.0 or HIGHER CUMULATIVE GPA and DO NOT REQUIRE GRADE REPLACEMENT

Most community colleges follow the semester system. Check on-line at assist.org to ensure the classes you are taking will meet UCR degree requirements. Compare your UCR transcripts with the community college program to ensure that you are not repeating any courses.

You should take 12 to 15 hours per semester at the community college. If you must work over 20 hours per week, you may take between 9 and 12 units. Your cumulative GPA must be a 3.0 (B average) with no grade below a "C."

If you left UCR as a freshman or sophomore, the community college option has several benefits. Since the semester is approximately 18 weeks long, you have more time to assimilate material and to improve your study skills in essential classes. You may complete preparation for the major, major requirements, or breadth requirements as a full time community college student. In comparison with the other options on your list, community colleges are economical and have a wide range of academic resources.

Please Note: Community college grades will not be computed into your UCR GPA. Courses you take may apply toward breadth requirements or for major requirements and (as long as you have less than 105 total community college units) will carry units towards graduation providing you are readmitted to UCR.

Juniors and sophomores with more than 90 units should consider registration UCR Extension or UC campus Summer Sessions, which will offer upper division courses that may meet major requirements as well as options for grade replacement.

FOR STUDENTS WHO HAVE LESS THAN a 2.0 CUMULATIVE GPA or REQUIRE GRADE REPLACEMENT

When a student is dismissed with more than 50-90 earned units, the student may be able to readmit as an undeclared student for a maximum of one (1) quarter only providing the student has a UCR GPA greater than 2.00 and has completed less than 90 units total. Again, while in dismissed status, required course work usually may be completed only in a UC summer session or by concurrent enrollment through UCR Extension--see below. The student will be put on a final academic contract upon readmission.

When a student is dismissed with more than 90 earned units (junior status), the student must readmit into an approved major with a UCR and major GPA of ≥ 2.00 . While in dismissed status, required course work usually must be completed only in summer session or by concurrent enrollment through UCR Extension--see below. Readmission to undeclared status is not allowed for these students.

Special Note About Senior Residency: In order to receive a baccalaureate degree from UCR, students must earn a total of 180 units; fulfill university, college, and major requirements; achieve a 2.0 cumulative GPA as well as a 2.0 GPA in their upper division major courses; and earn a minimum of 35 of their last 45 units in residence at UCR. Please note that classes taken through UCR Extension during Fall, Winter and Spring quarters are not considered to be taken in residence.

UNIVERSITY EXTENSION

Courses taken through Extension are called "concurrent" and are prefixed XLC. In this approach you may attend and complete a class offered in regular session at UCR but you enroll in the class through University Extension. While this option allows for a greater choice of classes, certain classes, such as preparation for the major may be difficult to add to your schedule because continuing UCR students are given for priority registration over concurrent enrollment students. Call (951) 827-4105 for more information.

All former UCR students must obtain the Associate Dean's approval to take courses through UCR Extension. The GPA required is 3.0 with no grade below a "C." To obtain approval, please submit the appropriate paperwork and provide transcripts of all previously earned UC Extension grades to the CNAS Undergraduate Academic Advising Center.

Please note that grades from courses taken through UCR Extension are calculated into your UCR GPA upon readmission. You may repeat any class once through Extension concurrent enrollment that you have previously taken at UCR if you earned a D+ or below or N/C grade.

Please note, however, that financial aid is not available for students taking courses through UCR Extension concurrent enrollment.

OTHER FOUR-YEAR INSTITUTIONS

This is a very problematic option for students because there may be no articulation agreements with these schools, which determine if and how units earned at the other four-year institutions will count toward UCR graduation requirements. Additionally, admission to other four-year institutions can be difficult for students who have been dismissed from UCR. It is crucial that your UCR academic advisor review any courses at such schools for transferability and appropriateness before you enroll in them. If approved, you must take 12-15 hours per semester. Minimum “C” grades and a 3.0 GPA (B average) are required.

UCR AND OTHER UC CAMPUS SUMMER SESSION

There are numerous UCR Summer Sessions offered each year. The course number and the subjects are identical to those in regular year sessions. Each session typically spans 5 or 6 weeks although there are some courses that may have a different length. (e.g., CHEM 112A, 112B, and 112C are each offered in 3-week sessions for each quarter).

If you are readmitted to UCR, you will be awarded credit for the work you completed in Summer Session, including unit and grade point credit in your UCR GPA. Courses repeated in Summer Session will allow grade replacement credit to the extent (i.e., up to 16 units in which a D+ or below was previously earned) allowed normally. See “Repeats” section above. Please consult the Summer Session web site at summer.ucr.edu for information and current fees. There is a base term fee and an additional fee per unit for most courses.

Remember each course grade must be at least a “C” with a 3.0 overall GPA.

Summer Session is a constructive option for those students who need to complete specific requirements and are able to attend summer classes.

Summer session courses at other UC campuses may also be used to complete your requirements. Check with your academic advisor at UCR for advice on appropriate course enrollment. If transferrable, the grades earned will count in your UCR GPA.

CREDIT FOR WORK TAKEN WHILE IN DISMISSED STATUS

If you are readmitted, you will be awarded the course credit and in most instances, the unit credit, for all transferable courses you took while in “dismissed status.” An official transcript must be mailed directly to the Undergraduate Admissions Office. Consult your Professional Academic Advisor at the CNAS Undergraduate Academic Advising Center for more information.

QUESTIONS

You may schedule an appointment with the Professional Academic Advisors in the CNAS Undergraduate Academic Advising Center. They are available to help you, Monday through Friday from 9:00 a.m. to Noon and 1:00 p.m. to 4:00 p.m. You may call (951) 827-7294 or (951) 827-3102 during these hours to set up an appointment with a College Advisor or Major Advisor.

REPEATING CLASSES

Generally this is only advisable through UCR Extension or Summer Session.

UCR students have a maximum of 16 units that they can take for grade replacement. Once this limit is reached, all other attempts at repeats will result in all grades being averaged into the GPA. In addition, students are only allowed to take a class twice. If the student fails to earn a “C-” or higher in two attempts, the student will not be allowed a third attempt. If the course in question is required for a CNAS major, the student will no longer be eligible to pursue that major.

GRADE POINT AVERAGE & VARIANCE POINT CALCULATIONS

GRADE POINT CHART

	GRADE	A	A-	B+	B	B-	C+	C	C-	D+	D	D-	F
UNITS													
6		24	22.2	19.8	18	16.2	13.8	12	10.2	7.8	6	4.2	0
5		20	18.5	16.5	15	13.5	11.5	10	8.5	6.5	5	3.5	0
4		16	14.8	13.2	12	10.8	9.2	8	6.8	5.2	4	2.8	0
3		12	11.1	9.9	9	8.1	6.9	6	5.1	3.9	3	2.1	0
2		8	7.4	6.6	6	5.4	4.6	4	3.4	2.6	2	1.4	0
1		4	3.7	3.3	3	2.7	2.3	2	1.7	1.3	1	0.7	0

VARIANCE POINT CHART

	GRADE	A	A-	B+	B	B-	C+	C	C-	D+	D	D-	F
UNITS													
6		+12	+10.2	+7.8	+6	+4.2	+1.8	0	-1.8	-4.2	-6	-7.8	-12
5		+10	+8.5	+6.5	+5	+3.5	+1.5	0	-1.5	-3.5	-5	-6.5	-10
4		+8	+6.8	+5.2	+4	+2.8	+1.2	0	-1.2	-2.8	-4	-5.2	-8
3		+6	+5.1	+3.9	+3	+2.1	+0.9	0	-0.9	-2.1	-3	-3.9	-6
2		+4	+3.4	+2.6	+2	+1.4	+0.6	0	-0.6	-1.4	-2	-2.6	-4
1		+2	+1.7	+1.3	+1	+0.7	+0.3	0	-0.3	-0.7	-1	-1.3	-2

For each unit of course work taken for a grade, grade points and variance points are assigned, as shown on the above table.

The University requires that a student maintain a grade point average of 2.0 to remain in Good Standing. The plus and minus figures in the variance points indicate variance from the required 2.0. For example: B+ in a 4 unit course will provide +5.2 variance points above a "C" (0.0 variance); a D+ in a 3 unit course will deduct -2.1 from a "C" (0.0 variance).

Please note that courses taken on a Satisfactory/No Credit (S/NC) basis are not involved in any grade point or variance point calculations.

RESOURCES TO HELP YOU

CNAS UNDERGRADUATE ACADEMIC ADVISING CENTER

COLLEGE OF NATURAL AND AGRICULTURAL SCIENCES (CNAS)

1223 PIERCE HALL

(951) 827-7294 or (951) 827-3102

The CNAS Undergraduate Academic Advising Center is responsible for academic advising for all college and major requirements, Academic Probation, Subject to Dismissal, questions about degree requirements, assistance in choosing majors and other academic issues. Visit the CNAS Undergraduate Academic Advising Center web site at www.cnasstudent.ucr.edu.

Other Campus Resources

ACADEMIC RESOURCE CENTER

156 SURGE BUILDING, 1st FLOOR

(951) 827-3721

Professional and peer counselors, as well as tutorial services, are available to students. Visit the Academic Resource Center web site at www.learningcenter.ucr.edu.

CAREER CENTER

VEITCH STUDENT CENTER, NW WING

(951) 827-3631

Services include helping students with career decisions and competing effectively in the job market. Assistance is available in securing internships for career exploration. Visit the Career Center web site at www.careers.ucr.edu.

COUNSELING CENTER (PSYCHOLOGICAL)

VEITCH STUDENT CENTER, NW WING

(951) 827-5532

Counseling services are available to students having personal problems that may be interfering with their education experience. Psychologists can administer and interpret career and educational planning inventories. Visit the Counseling Center web site at counseling.ucr.edu.

INTERNATIONAL SERVICES CENTER

319 SURGE BUILDING

(951) 827-4113

The International Services Center assists foreign students with most legal, financial, and housing concerns in addition to sponsoring cultural and education programs. Visit the International Services Center web site at www.internationalcenter.ucr.edu.

OFFICE OF THE OMBUDSPERSON

UNIVERSITY COTTAGE

(951) 827-3213

The Office of the Ombudsperson listens to grievances from any member of the campus community. Visit the Ombudsperson web site at www.ombudsperson.ucr.edu.